

CITY OF SHAKER HEIGHTS COMMUNITY GUIDE



city services

The services below are provided by the Public Works Department (public.works@shakerheightsoh.gov | 216-491-1490)

TRASH & RECYCLING

shakerheightsoh.gov/209

- The City provides weekly pickup of trash and recycling from residents' backyards. Find your pickup day at shakerheightsoh.gov/488 or by calling 216-491-1490. Note that pickups may be delayed on holidays. Details at shakerheightsoh.gov/342.
- Important guidelines:
 - Bag trash and place in containers with lids. Limit of 10 bags per pickup.
 - Place recycling in recycling buckets. Call Public Works to request buckets.
 - Recycle ONLY metal and aluminum cans; glass bottles & jars; plastic bottles, jugs & tubs; and paper & cardboard. Mix items together in your buckets; collapse cardboard boxes and place next to buckets.
 - On collection day: trash/recycling should be out by 7 am; please don't block your driveway.
- Residents can bring recycling to the Service Center (15600 Chagrin) on Saturdays & Sundays, 8 am-4 pm. ID required.
- Residents can bring large items to the Service Center for disposal once per quarter. Saturdays only, 8 am-4 pm. Bring ID and current utility bill as proof of residence.

YARD WASTE

shakerheightsoh.gov/yard-waste

- Mid-April to Mid-October:
 - Put organic yard waste (leaves, grass, weeds, etc.) in lawn/leaf bags.
 - Place bags on the tree lawn for collection on your trash/recycling day.
 - Note bags filled with dirt or with inorganic material will not be collected.
 - Place brush (larger branches from trees/shrubs) directly on the tree lawn.
- Mid-October to Mid-December:
 - NO bags please. Instead, rake leaves directly to the tree lawn.
 - Crews will collect leaves approximately every two weeks.
 - No brush collection. Brush collection resumes in late December.

SNOW/ICE

shakerheightsoh.gov/346

- Residents are responsible for shoveling their driveway aprons and sidewalks. Note, when snow exceeds six inches, the City will plow sidewalks.
- The City plows streets in the following order: main streets, secondary streets, side streets; on school days, the City prioritizes plowing around schools and streets leading to schools. NO PARKING on residential streets when snow exceeds two inches.
- The City has a "sensible salting" policy; crews salt intersections and hills as necessary.

SUSTAINABLE SHAKER

We're working hard to be a more sustainable city. Find resources to help you live more sustainably at shakerheightsoh.gov/635. You'll find everything from help with composting to free guidance on solar panel installations and lots more.

STAY CONNECTED TO SHAKER HEIGHTS!

- Visit shakerheightsoh.gov/stay-connected to sign up for email newsletters, including City ENews.
- Follow us! Facebook: @ShakerHeights | Instagram: @ShakerHeights.
- Look for your issue of Shaker Life Magazine in your mailbox four times a year.
- Visit our website at shakerheightsoh.gov (or use the QR code).



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STILL HAVE QUESTIONS?

Call City Hall at
216-491-1400, Monday to
Friday, 8:30 am-5 pm

city services

RECREATION

shakerheightsoh.gov/recreation

- The Recreation Department mails a catalog to residents three times a year; read it to learn more about recreation programs, services and amenities.
- You can also find and register for programs online at shakerheightsoh.gov/recreation
- The City has many parks and playgrounds for you to explore. Find them at shakerheightsoh.gov/153
- Contact the Recreation Department at 216-491-1295 or recreation@shakerheightsoh.gov

SENIORS

shakerheightsoh.gov/364

- The Recreation Department offers regularly scheduled activities for seniors at the Stephanie Tubbs Jones Community Building. Call 216-491-1295 or go to shakerheightsoh.gov/364.
- The City offers rides for adults age 60-plus to medical appointments, weekly group shopping trips, and the Stephanie Tubbs Jones Community Building. Suggested donation: \$1/each way. Call 216-491-1351 to learn more.

HOUSING

shakerheightsoh.gov/162

- Plans for home improvements? Visit shakerheightsoh.gov/263 or call 216-491-1460 to learn the City's requirements. Most projects require permits; exterior projects require additional approvals.
- The City's grant programs can assist eligible residents with exterior maintenance costs. Visit shakerheightsoh.gov/278 or call 216-491-1333.

POLICE & FIRE

shakerheightsoh.gov/police | shakerheightsoh.gov/fire

- Emergency—Call 9-1-1 or 216-491-1234 (cell phone).
- Non-emergency—Call 216-491-1220 to reach the Police Department.

DID YOU KNOW?

- No parking on residential streets from 2-6 am. Call 216-491-1220 or visit frontlinepss.com/shpd to request overnight parking.
- New residents must register with the Regional Income Tax Agency at ritaohio.com.
- You can register to vote at vote411.org.
- Shhh ... The City's ordinances prohibit many noise disturbances. Search "noise" at shakerheightsoh.gov.
- Bike helmets are required for riders age 5 and up.
- Learn how to ride public transit at riderta.com.
- Photoelectric smoke detectors are required on every level of your home. More at shakerheightsoh.gov/245.

community connections

UTILITIES

- Electric: Illuminating Co./First Energy, firstenergycorp.com
- Gas: Enbridge Gas Ohio, enbridgegas.com/ohio
- Water: Cleveland Water, clevelandwater.com
- Sewer: NEO Regional Sewer District, neorsd.org

LOCAL ORGANIZATIONS

- Nature Center at Shaker Lakes, shakerlakes.org
- Shaker Historical Society & Museum, shakerhistory.org
- Shaker Heights Public Library, shakerlibrary.org

SCHOOLS

- Shaker Heights City School District, shaker.org
- Hathaway Brown School, hb.edu
- Laurel School, laurelschool.org
- University School, us.edu
- St. Dominic School, stdominicschool.net

SHOP, DINE AND MORE

- Van Aken District, thevanakendistrict.com
- Larchmere Disitrc, larchmere.com
- Chagrin/Lee District
- Bloc at Almar